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## Terms and conditions

### DEFINITIONS

“Agency” shall mean Careway.

“Babysitter” shall mean any person provided by the Agency to care for the Client’s children.

“Client” shall mean any person registered with Careway for the purpose of hiring a babysitter.

### PREAMBLE

Once the Client is registered with the Agency, by virtue of requesting the services of the Agency, the Client is deemed to have understood and accepted the terms and conditions as set out below.

### AGENCY OBLIGATIONS

1. The Agency will make every effort to provide the Client with the best-suited Babysitter; to meet the Client’s needs & requirements.
2. The Agency shall keep the Client’s details strictly confidential.

### CLIENT OBLIGATIONS

1. The Client needs to provide the Agency and the Babysitter with all the required information, about themselves, their children, their requirements, or any other required information the Agency needs to carry out its obligations successfully.
2. Should the Client request the services of a Babysitter, the Client must inform the Agency immediately.
3. The Client shall keep the Babysitter’s details strictly confidential. Any breach of this condition which results in a Babysitter accepting an offer of employment by a third party renders the Client liable for full payment of the Agency’s fees.

### FEES

<i>TYPE OF FEE</i>		<i>AMOUNT</i>
Hotel booking		€15 per hour
Residential booking	Babysitter fee:	€10 to €15 per hour depending on experience, qualifications, and duties required.
	Agency fee:	€35 (valid for one month from date of first booking)

1. All stipulated fees are quoted in Euro.
2. The fees are payable at the time of service, unless prior arrangement has been agreed by the Agency.
3. The Babysitter’s fee is payable per hour, and will be payable in full for any part of an hour worked.
4. The Babysitter’s fee is payable for a minimum of three hours.
5. In the case of a shared placement, the Client will be liable for the payment of all fees.
6. If the Client fails to pay the Agency within the stipulated times, the Agency will take legal action against for all outstanding fees; including recovery of any expenses incurred.

### CANCELLATION POLICY

If the Client cancels the booking within eight hours of the start time, the Client will be liable for the following fees:

Hotel booking		Three hours payment
Residential booking	Babysitter fee:	Three hours payment
	Agency fee:	Agency fee in full

### DISCLAIMER

The Agency does not accept any responsibility and/or liability in terms of any information or misrepresentation concerning the Babysitter, nor shall they be liable for any loss or damage incurred or suffered by the Client, resulting from any act or omission of a Babysitter, whether intentional or through negligence.